

## Placing an Order

- ✓ **First!** Read, talk to friends, talk to people you trust to give good advice about Rope Traveling Systems.
- ✓ **Second!** Decide on the system(s) you want. Whole system? (Recommended) Or pieces and parts of systems.
- ✓ **Third!** Know your sizes. Most of the sizing information can be found with each item. For climbing systems, there is "Sizing Information" on page 2. If you have questions, let us know. We might also need to contact you for further information.
- ✓ **Fourth!** Fill out the Order Form. A copy of the Order Form included with this catalog. If not, you can download a copy from our website ([www.onrope1.com](http://www.onrope1.com)) or contact us directly.
- ✓ **Fifth!** The fastest way to get your gear is to provide us with your credit card information. To pay by credit card, we will need the following information: 1) the credit card number, 2) the name on the card, 3) the billing address for the card, 4) the expiration date for the card, 5) your phone number, and 6) the 3-digit verification number (this can be found at the end of the signature line.)
- ✓ **Sixth!** Go on-line to [www.onrope1.com](http://www.onrope1.com) and place your order!

**All orders must be paid for prior to shipping.** So, if you are paying by check or money order, send us your order form and after we assemble your order, we will contact you with the final purchase amount (including shipping and handling).

**Always send us your phone number (with area code) and your email address if you have one. We might have questions. Also, if we have 'specials' or 'sales', we can email you the information.**

**Warning!** Obtain proper instruction prior to using any equipment. Adventuring into high places as suggested in this catalog is dangerous. A single mistake may cause serious injury or possible death. Practice at low, safe places first. Be careful. Commit to being a technician in this field, not a hack that thinks there is nothing left to learn. Never stop learning.

**Most stock items are shipped the same day the order is received.**

**Prices in this catalog are subject to change without notice.**

## Custom Work

Many services are provided at On Rope 1, Inc. at no charge, however, due to the time and effort involved in the cutting and preparation of some special requests, additional charges may be applied as follows:

- ✓ **Cutting Charges** Additional cuts of a purchased length of cordage will be charged at \$1.00 per cut after the second cut. Fabric cuts are \$5.00 per cut.
- ✓ **Custom Shop Charges** Special color orders, combinations or preparation may incur a \$5.00 shop charge.

## Returns

- ✓ **Custom or cut items** We are sorry, but cut or custom products are not returnable.
- ✓ **Non-custom or cut items** Returns allowed within 30 days on UNUSED, resellable items (at our discretion).

[www.onrope1.com](http://www.onrope1.com)

- ✓ **Shopping Cart** Our shopping cart is on-line and ready to take your order 24 hours a day!
- ✓ **Training Schedule** Our training schedule and training objectives are on-line.
- ✓ **Event Schedule** A list of the events that we plan to take the showroom to are listed on-line.
- ✓ **Miscellaneous** We are always making or offering new products so check on-line for the latest developments!!!

**Returned checks will incur a \$30.00 fee.**

# **On Rope 1, Inc.**

**5940-C Hwy 58**

**Harrison, TN 37341**

**[www.onrope1.com](http://www.onrope1.com)**

